



BUSINESS JET TRAVELER'S 14th ANNUAL

Readers' Choice Survey

Here are the results of our 2024 Readers' Choice survey, which attracted over 1,000 respondents. As promised, we have made a contribution for every completed survey to Corporate Angel Network, which arranges flights on business aircraft to treatment centers for cancer patients.

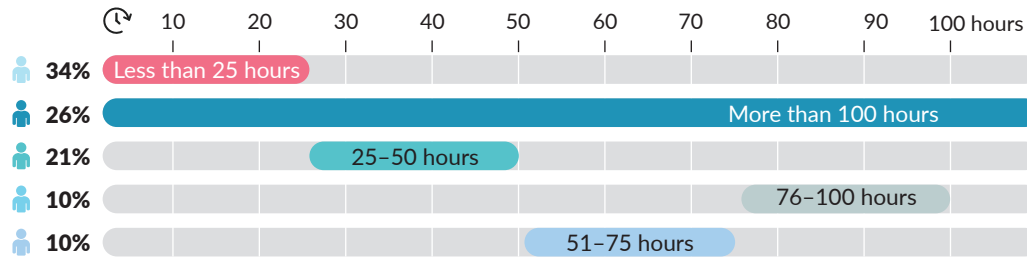
FLYING PRIVATELY

How long have you been flying privately?*

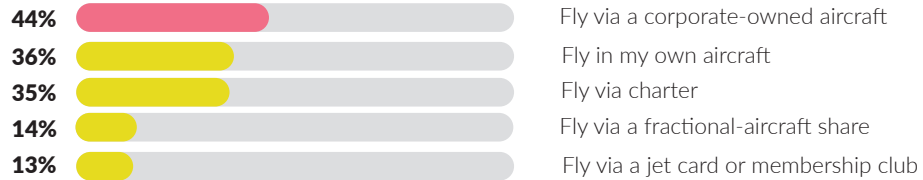


*Respondents who indicated that they had no plans to fly privately are excluded from these stats and were not asked any of the questions that follow.

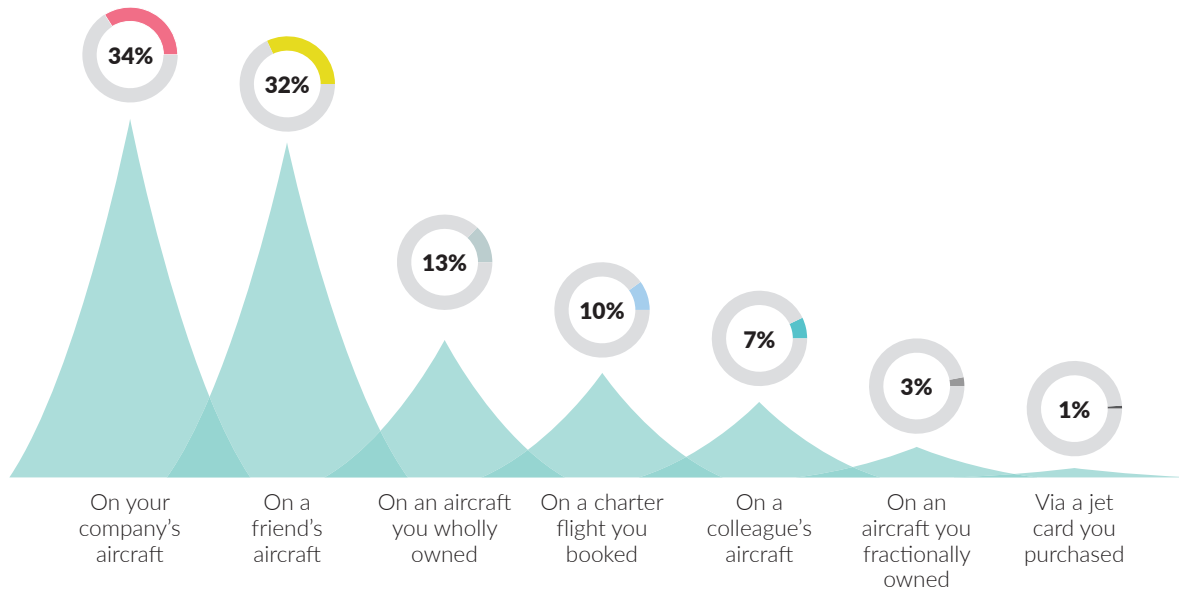
About how much do you fly privately in a typical year?



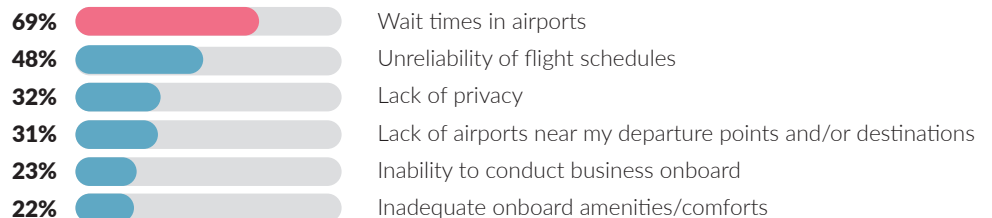
Which of the following have you done in the past two years or plan to do within the next two years? (select all that apply)



The first time you ever flew privately was...



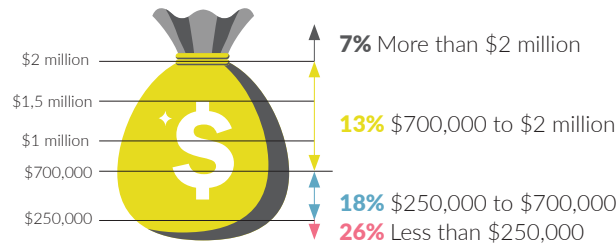
Which of the following do you least like about airline travel? (select all that apply)



How much do you expect to personally spend on flying private this year?

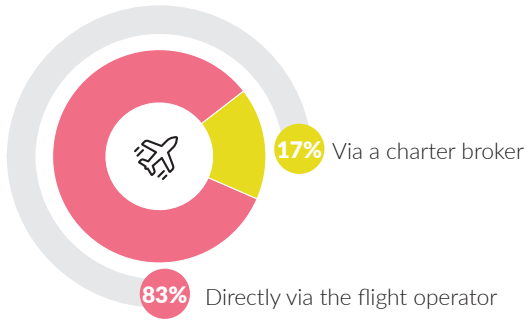


Nothing, because I don't expect to fly privately this year

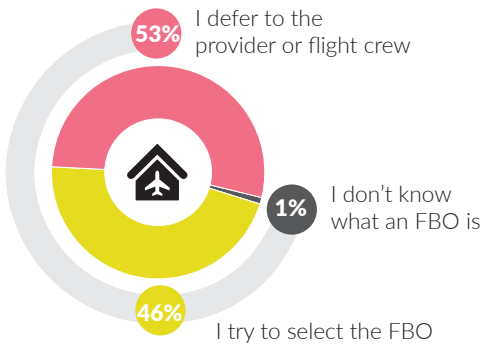


My costs will be covered by my company, associates, or friends

If you fly via charter, how do you prefer to book flights?

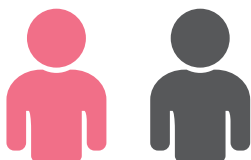


Do you select the FBO when booking flights or leave it up to the provider or flight crew?

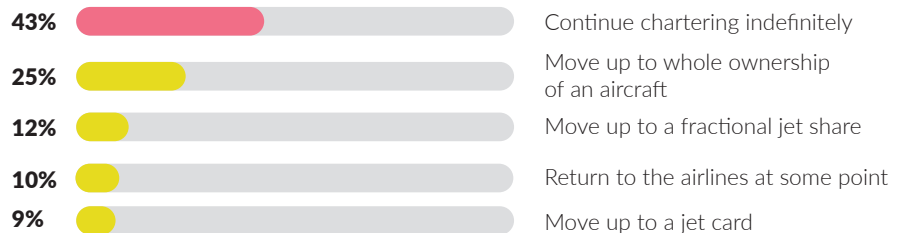


Have you ever used an app to book a charter flight?

81% Yes 19% No



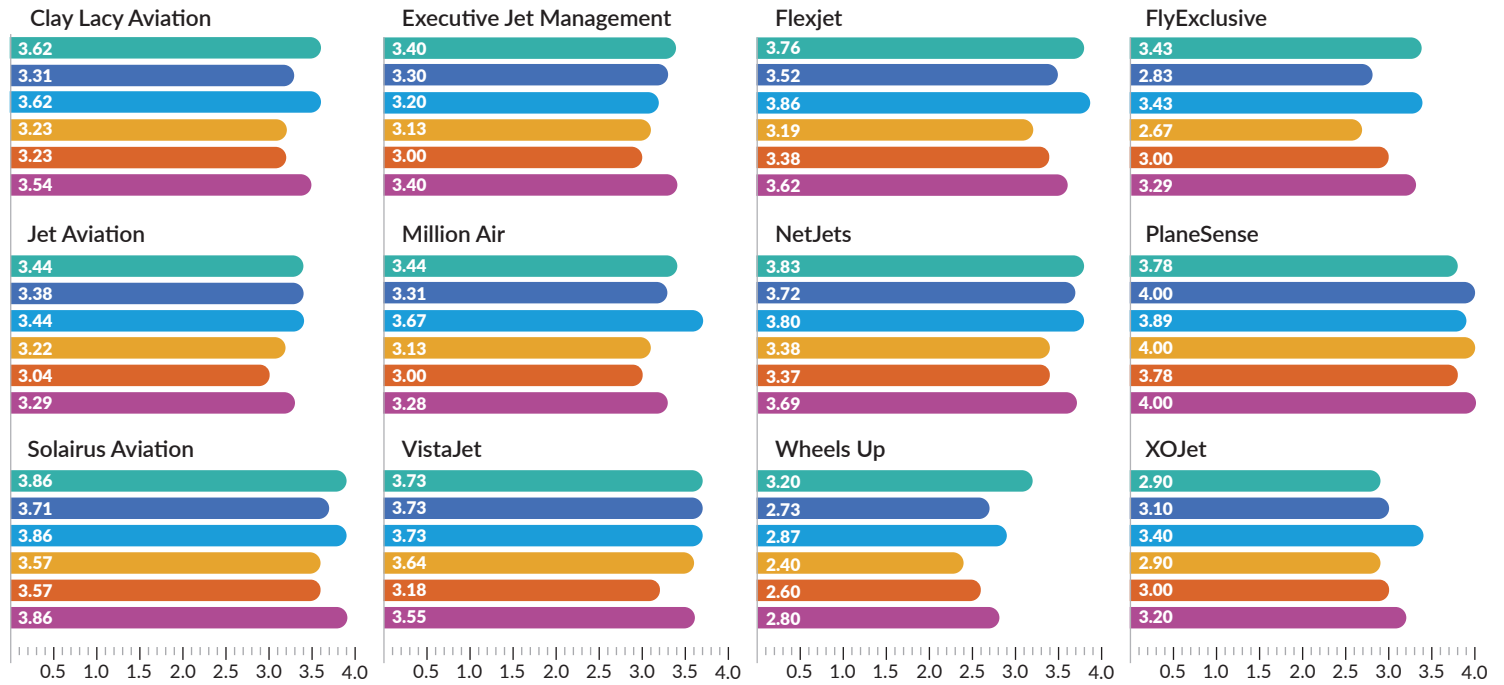
If you fly via charter, do you plan to...



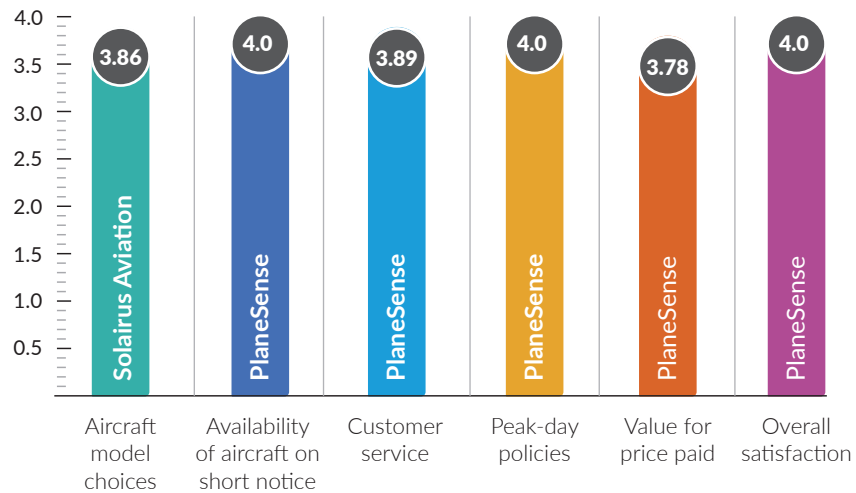
LIFT PROVIDERS

Please give your impression of the following lift providers by rating them on six criteria: Aircraft model choices, Availability of aircraft on short notice, Customer service, Peak-day policies, Value for price paid, and Overall satisfaction*.

- Aircraft model choices
- Customer service
- Value for price paid
- Availability of aircraft on short notice
- Peak-day policies
- Overall satisfaction



Category Winners** :

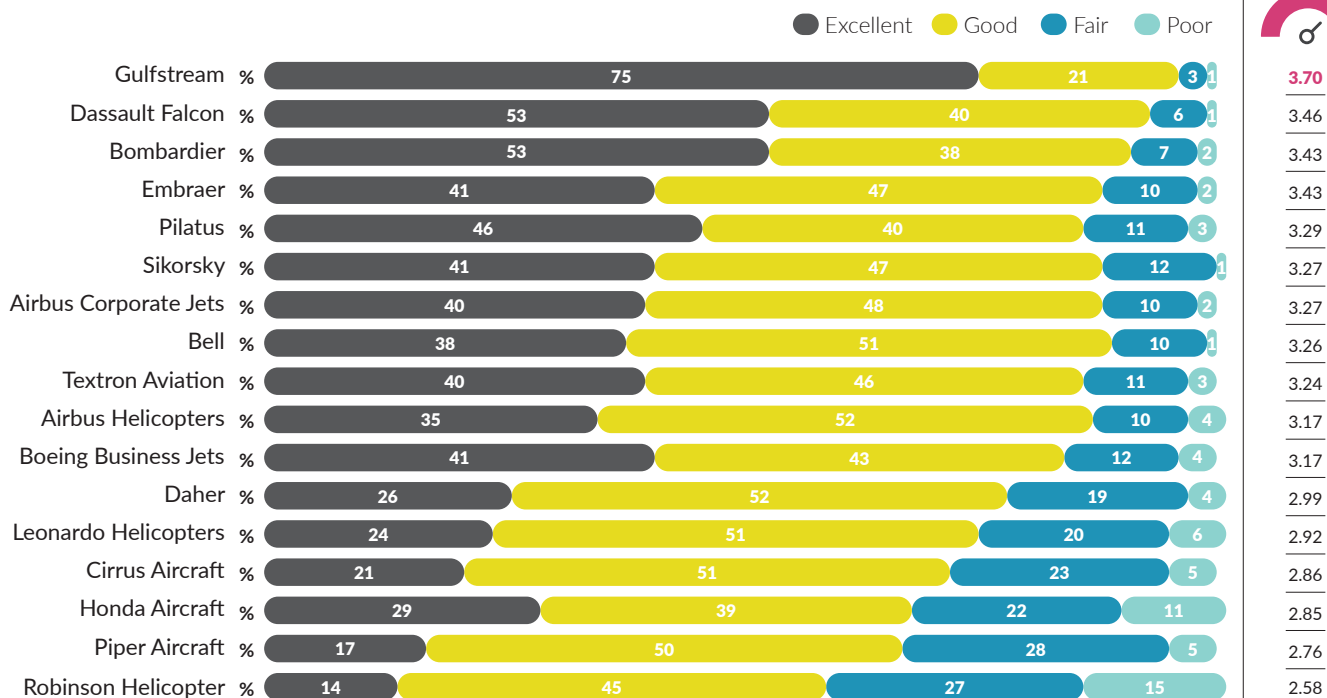


*Companies listed are the ones for which we received sufficient response to allow for meaningful results. **Determined by assigning points to ratings: Excellent (4), Good (3), Fair (2), Poor (1)

AIRCRAFT MANUFACTURERS

Please indicate your overall impression of each of these aircraft manufacturers*.

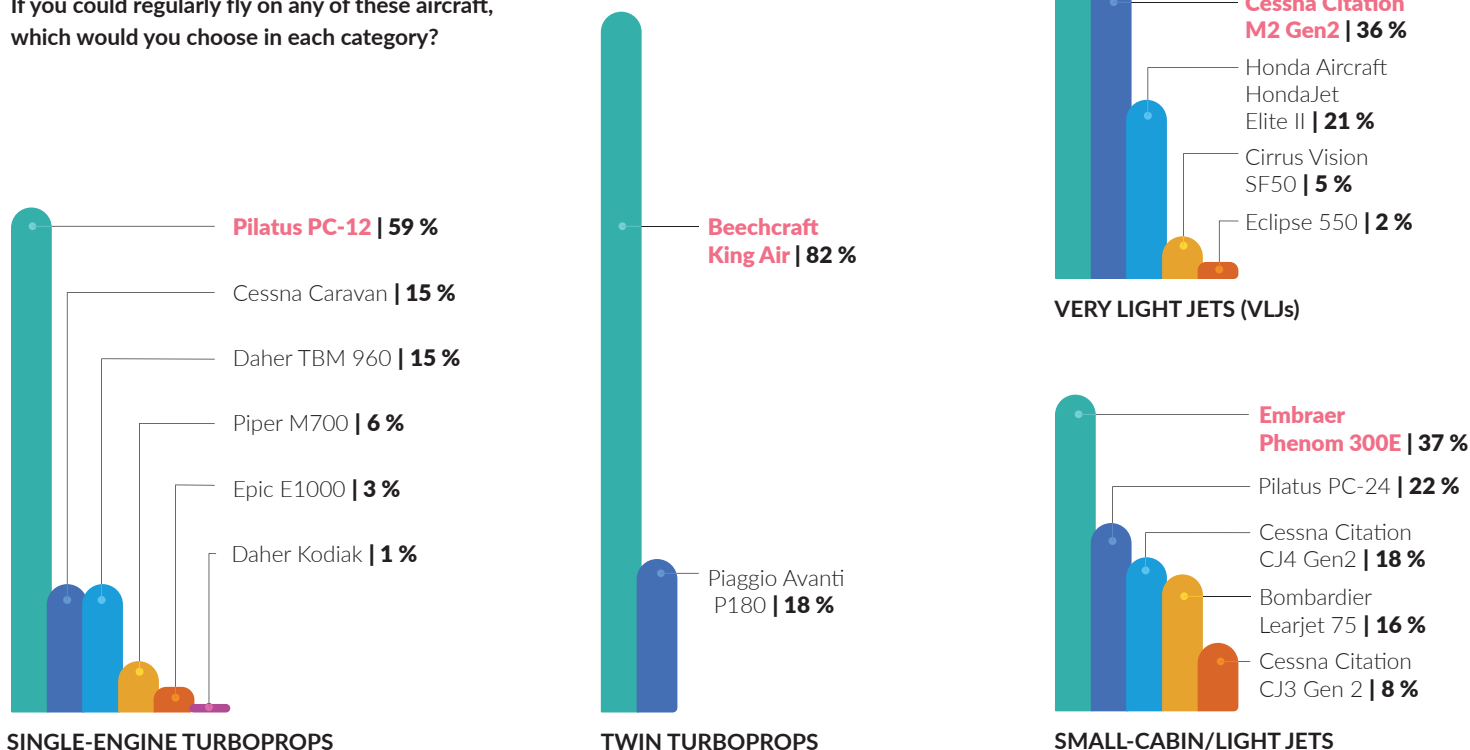
Weighted Average**

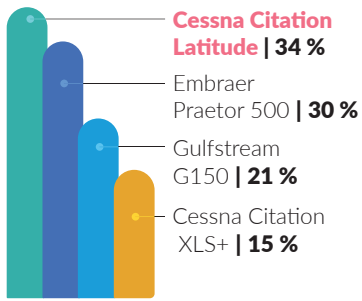


*Results exclude respondents who answered "Don't know/not sure". **Determined by assigning points to ratings: Excellent (4), Good (3), Fair (2), Poor (1)

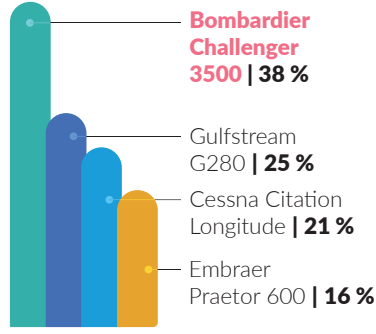
PREFERRED AIRCRAFT

If you could regularly fly on any of these aircraft, which would you choose in each category?

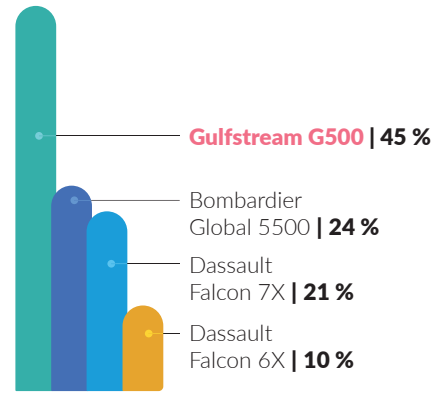




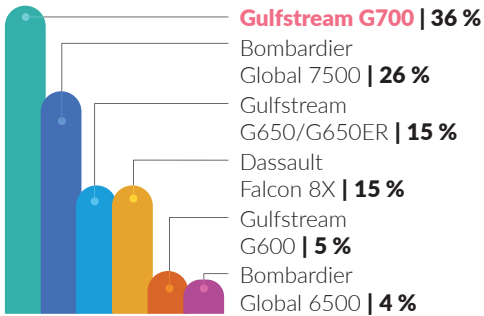
MIDSIZE CABIN JETS



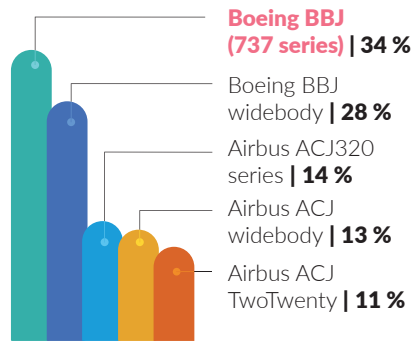
SUPER-MIDSIZE-CABIN JETS



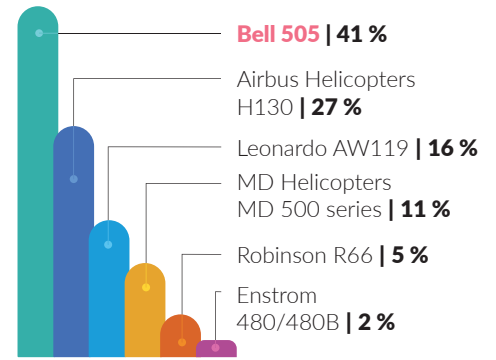
LARGE-CABIN JETS



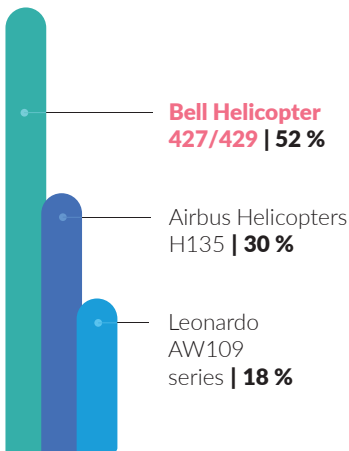
ULTRA-LONG-RANGE/HEAVY JETS



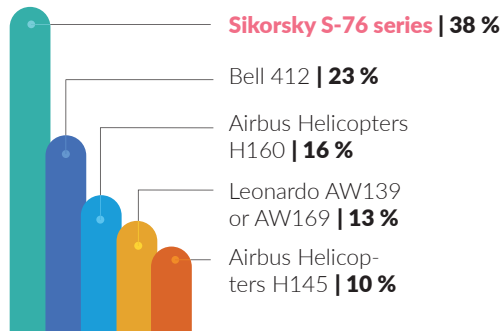
BIZLINERS



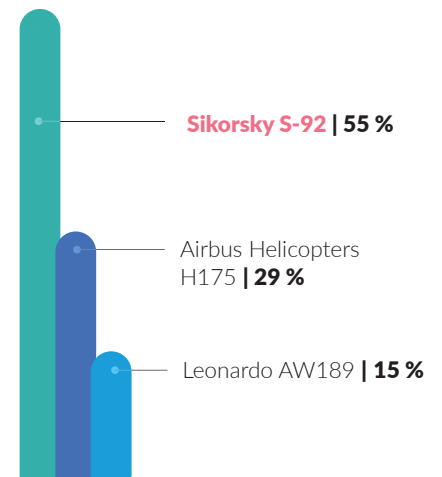
LIGHT SINGLE-TURBINE HELICOPTERS



LIGHT TWIN-TURBINE HELICOPTERS



MEDIUM TWIN-TURBINE HELICOPTERS



LARGE TWIN-TURBINE HELICOPTERS

Note: Percentages don't always equal 100 due to rounding.